

TIDv4 User Manual

For public use

Trimble Transport & Logistics



1. New FleetWorks users

STEP 1

Create a new user in FleetWorks.

STEP 2

You will receive an email to activate your account. Go to your inbox and open the activation email. Please check your spam and junk folders if you haven't received an email within 5 minutes. Click the activation link in the email.

From: <noreply@trimbletl.com>
Date: Thu, Jul 1, 2021 at 1:13 PM
Subject: Fleetworks account activation information
To: customer@trimbletl.com

Dear customer

To start using our Trimble products, you have to create your Trimble ID here: https://fleetworks.dev.trimbletl.com/fleet/authredirect.do?token=eyJhbGciOiJIUzI1NiJ9.eyJpc3MiOiJodHRwczovL2ZsZWV0d29ya3MuZGV2LnRyaW1ibGV0bC5jb20vZmxlZXQiLCJzdWIiOiI1RDg2ODA4MDgwODA4MDgwODA4MDgwODI4MCIslm1vZGUiOiJORVdfVVNFUilslmlhdCI6MTYyNTEzNzk3NywiZXhwIjoxNjI1MzEwNzc3fQ.iTBJW0ER1Hil-ygksHe9v4efL_BVXIag_TSjpDdS1ys

Please do this within 48 hours.

Once your Trimble ID is set up, you can track your vehicles on this website: <https://fleetworks.trimbletl.com/fleet/>

Kind regards,
Trimble Transport & Logistics



STEP 3

Click **Create an account**.



Sign In

New user? [Create an account](#)

Username

name@email.com

Next

or



Sign in with Google



Sign in with Apple

STEP 4

Enter your **First Name**, **Last Name**, and **Email** details, and then select **Send Code**.



Create account

Already have an account? [Sign in](#)

First Name

Sample ✓

Last Name

Sample ✓

Email

sample_lastname@sample.com ✓

Send Code



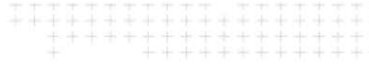
STEP 5

You will receive an email with your verification code. Please check your spam and junk folders if you haven't received an email within 5 minutes.

Trimble Identity: Your Verification Code ▷ Inbox x

noreply@account.trimble.com
aan mij ▾

10:59 (1 minuut geleden) ☆



Hi [redacted]

The Trimble Identity verification code you requested is:

692786

This code will expire in 60 minutes.

Thanks,
The Trimble Team

STEP 6

Enter the verification code sent to your email and click **Submit**. The **Resend code** option is available if you haven't received an email. You can also select **Use a different email** if you want to modify the email you are signing up with.



Verify your identity

A verification code has been sent to your email. Please enter the code below to continue.

[redacted]

Verification Code

692786 ✓

[Resend Code](#)

[Use a different email](#)

Submit



STEP 7

Enter your password and click **Submit** to confirm.



Hello, [REDACTED]

Create a unique, strong password using a mix of letters, numbers, and symbols.

New password

Password must contain:

- ✓ 8 characters
- ✓ Number (0-9)
- ✓ Uppercase and lowercase letters
- ✓ Special character !@#\$%^&*_*+=

Confirm password

Submit

STEP 8

Now, select your **Country**, **Time Zone**, and **Language** preferences and choose if you want to enable Multi-Factor Authentication (MFA). By default, Enable MFA is selected. Once selected, hit **Submit**.



Account Preferences

Your account is almost ready! Confirm your account preferences below to complete your profile.

[REDACTED]

Country

Time Zone

Language

Enable Multi-Factor Authentication

Submit



STEP 9

If you select MFA to be enabled, you will be asked to verify a second-factor authentication type. If you want to skip setting a second authentication factor, you can select **Skip and remind me later**.



Account security

Scan the QR code below using your authenticator application, then enter a valid code below to verify correct setup.



[Can't Scan it?](#)

Verification Code

[Use a different method](#)

[Skip and remind me later](#)

To scan the MFA QR code, you have to use a third-party authenticator tool. Google Authenticator is commonly used and recommended. Go to Google Play Store and search 'Google Authenticator' to install the app on your smartphone.

STEP 10

Now that MFA is configured, indicate whether you would like to enable or disable MFA for your account. After creating your account, you can go to myprofile.trimble.com to enable or disable MFA at any time.



Multi-Factor Authentication

Your authenticator setup has been verified.

Now that you've seen how it works, would you like to enable Multi-Factor Authentication for your account?

[Do not enable](#)

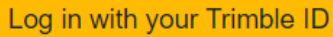
[Yes, Enable](#)



2. Existing FleetWorks users with a TID account

FleetWorks users who already have a TID account do not have to create it again and can sign in with their TID credentials.

Open FleetWorks (<https://fleetworks.trimbletl.com/fleet/>) and click the yellow **Log in with your Trimble ID** button.



2.1 Sign in

STEP 1

On the Identity login page, enter the email and click **Next**.



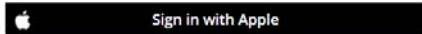
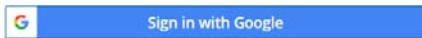
Sign In

New user? [Create an account](#)

Username

Next

or



STEP 2

Enter the password and click **Sign in**. If MFA is enabled for the account:

- Sign in to the account from the Identity login page and select **Next**.
- Enter the password and click **Sign in**.
- Enter the verification code of your second-factor identification and select **Submit**.



Enter verification code

Please enter a code generated by your authenticator application in the field below.

Verification Code

Submit



2.2 Password reset

If you have already created your Trimble ID account (TID) and need to reset your password, please follow the steps below.

To reset your password:

STEP 1

Go to myprofile.trimble.com.

STEP 2

Enter the email address for the account you want to reset and select **Next**.

STEP 3

Select **Forgot password** and you will be asked to confirm the email you want to reset a password for and you can select **Send code**.



Change Password

Enter the current password associated with your account.

 example1@sketchup.com

Password

Sign in

STEP 4

You will receive an email with a verification code. Enter the verification code and select **Submit**.

STEP 5

You will be asked to enter a new password for your account and confirm it.



Change Password

Create a unique, strong password using a mix of letters, numbers, and symbols.

New password

Password must contain

- ✘ 8 characters
- ✘ Number (0-9)
- ✘ Uppercase & lowercase letters
- ✘ Special character !@#\$%^&*+_-+=

Confirm password

STEP 6

Now your password has been reset. By default you will not be logged into your account, you should log in again to proceed.

2.3 Multi-factor authentication

Go to myprofile.trimble.com to enable or disable MFA at any time.

3. Existing FleetWorks users without a TID account

If you still have a legacy login, please create a new FleetWorks user and delete the old one (see '*New FleetWorks users*', step 1).

